



## Human Resources Department

### Job Opportunities

**Title: Call Center Agent**  
**Department: Front Desk**  
**Opening Date: January 26, 2010**  
**Closing Date: January 28, 2010**  
**Gaming License Required: No**  
**Positions Available: 1 Full-Time**  
**Pay Rate: 8.00**  
**Shift: Varies**

**Job Summary:** Responsible for taking reservations for the hotel, assisting the guest with any needs that they might have while staying at the resort. Must have knowledge of the hotel and the surrounding area. Knowledge of all packages that are offered at the hotel. Must be able to perform duties at maximum speed and efficiency when needed.

**Job Qualifications:** High School Diploma or GED; at least one year experience in a customer service environment, excellent communication and computer skills. Must have a healthy and friendly attitude towards co-workers and guest.

**Mescalero Apache Tribal Preference. Bi-cultural experience preferred.**

Applications/Resumes must be submitted to the Human Resources Center located on the 5<sup>th</sup> Floor, East end of the Inn. Applications/Resumes may be submitted via Fax at 505-464-7310. For more information contact the center at 505-464-7312.

**"Best All Season Resort Destination in the Southwest".**